FLORENCE HINDER

ENTREPRENEUR | PRODUCT MANAGER | ENGINEER

CONTACT

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EDUCATION

BE (Hons) Civil Engineering (6.2)

The University of Canterbury
Canterbury, NZ | 2017

Engineering Mathematics 1A (A-)
Engineering Mathematics 1B (A)
Deterministic Mathematical Methods (A-)
Computer Programming and Stochastic
Modeling (A-)

CERTIFICATIONS

Python Data Science Professional Certificate
June 2020 | Edx

Certified ScrumMaster® (CSM®) | July 2020
Scrum Alliance

ICAgile Certified Professional - Agile Team
Facilitation | 2021

AWARDS

Anthropic Hackathon, 3rd Place | 2023

NZTA Kaikoura Challenge - People's Choice
Award and Third Place | 2017 | NZ Transport
Agency

Christchurch Climathon - Joint Winner |
2017

Riley Consultants Ltd Geotechnical and
Water Resource Scholarship | 2016 |
University of Canterbury

EXPERIENCE

FOUNDER
FUTURE JOURNEYS | LONDON | APRIL 2023 - PRESENT

- Submitted a 9 million pound government tender for audio-visual announcements (AVA) for Transport for Greater Manchester.
- Working with small bus operators to provide a plug and play AVA solution, triggered by accessibility legislation change in the UK.

ENTREPRENEUR IN RESIDENCE | CEO
SPARK WAVE | NEW-YORK | MAY 2021 - MARCH 2023

Created a tool to help lifelong learners to learn, retain and apply their knowledge in the most effective way using spaced repetition.

- Conducted user interviews with new and existing users
- Developed analytics, and UI tooling
- Grew WAU 5% per week
- Worked with react, firebase, typescript, node.js
- Hired and managed direct reports with radical candor

SCRUM MASTER | AGILE PROJECT MANAGER
AUCKLAND TRANSPORT | AUCKLAND | OCTOBER 2020 - OCTOBER 2021

- Spearheaded the On-Bus Connectivity initiative, successfully enhancing 1,450 buses with advanced connectivity.
- Forged a partnership with Torutek to roll out a comprehensive audio announcements solution.
- Worked with the executive team to lead cross-functional teams with an agile mindset throughout the organization.
- Coached product owners (POs) to develop KPIs to define success and track customer feedback, and build out their product road map.

SOLUTIONS ENGINEER (POST-SALES)

OPTIBUS | LONDON | JULY 2019 - AUGUST 2020

- Experienced working in a fast growing transport startup
- Led client training and managed ongoing client relationships for Optibus' largest customer.
- Streamlined the implementation workflow through data gathering and capturing customer information.
- Managed the team's project management software and tools.
- Developed data automation processes using python and Github.

PROJECT MANAGER (CONTRACT)

HYDRAULIC ANALYSIS LIMITED (HAL) | LONDON | JULY 2019 - JAN 2020

- Managed client relationship and technical solution implementation for Europe's first real-time hydraulic transient system for Thames Water.